

General Information			
Proposal Code	Q566109.4	Payment Terms	Net 30
Proposal Date	8/15/2019	Billing Frequency	Annual
Account Manager	Brian Frazier	Order Type	New
Association	None	Currency	USD
Bill To	Sbcera 348 W Hospitality Ln San Bernardino CA 92408-3242 United States	Ship To	Sbcera 348 W Hospitality Ln San Bernardino CA 92408-3242 United States

Customer Contact Information		Reseller / Referrer Contact Information	
Name	Joseph Michael	Name	None
Title	CIO	Title	None
Phone	9098857980	Phone	None
Email	jmichael@sbcera.org	Email	None

SecureWorks, Inc. Contact Information			
Prepared By	Brian Frazier	Manager	Scott Ernst
Title	Account Executive 2 Direct Sales	Title	Regional Director of Sales
Phone	(404) 327-6339	Phone	(404) 486-4457
Email	bfrazier@secureworks.com	Email	sernst@secureworks.com

New	Product	SKU	Qty	Term	Years	Price
Endpoint Services						
	Managed Endpoint Services: Hosted AETD Red Cloak: Standard: 30 Days Ret: 101 To 500 Endpoints	MMES-S-AETD-RC-STD-3 0D-000500	110	1 - Year	1	USD 8,712.00
Packaged Services						
	Secureworks Detect and Prevent Package: Medium: Up to 20 Devices	PKG-DP-03-00020-0001	1	1 - Year	1	USD 28,083.00
Miscellaneous						
	MSS Enterprise Activation and Installation	MSS-SetUp	1	N/A	N/A	USD 2,000.00
	Shipping and Handling	SHIP-0001	2	N/A	N/A	USD 193.00
Total (excluding any applicable taxes)						USD 38,988.00

Notes
The charges reflected hereunder do not include taxes. Unless Customer has provided SecureWorks, Inc. ("SecureWorks") with a valid resale or exemption certificate, Customer will be responsible for any sales, use, value-added or import taxes, customs duties or similar taxes, if applicable, assessed in accordance with applicable law with respect to the provision of the Services or goods received from SecureWorks which shall be invoiced separately. If Customer is required by law to withhold or deduct an amount from payments due to SecureWorks under this agreement, Customer shall include such additional amount to SecureWorks with its payment to ensure that SecureWorks receives, after such withholding or deduction, the amount that it would have been paid had no withholding or deduction been required.
Upon the expiration of the term of the MSS Service(s) being purchased pursuant to this Service Order, such MSS Service(s) will automatically renew for successive one (1) year terms (each an "Automatic Renewal Term"), unless either party provides written notice of its election not to automatically renew such MSS Services(s) at least sixty (60) days prior to the expiration of the current term or any Automatic Renewal Term, as applicable. As to each Automatic Renewal Term, unless Customer is otherwise notified in advance by SecureWorks, the pricing for such MSS Service(s) will remain the same for the Automatic Renewal Term. If any additional or replacement Equipment is necessary for the provision of such MSS Service(s) for any such Automatic Renewal Term, the parties will execute a Service Order for such additional or replacement Equipment at pricing in effect at that time.
If either party provides timely notice of its election not to automatically renew, the MSS Services will be terminated as of the expiration of the current term or Automatic Renewal Term, as applicable, unless the parties execute a renewal Service Order prior to such expiration.
SecureWorks shall send Customer an invoice for the MSS Service fees and any other one-time fees on or after the Service Commencement Date (as defined in the MSA). SecureWorks has the unilateral right to cancel any Service Order, or portion thereof, as to Services that are not implemented within six (6) months after execution of the Service Order.
Notwithstanding any other terms in this Service Order or the Agreement, on or after the date of the initial installation or activation of any of the above items listed under "Packaged Services", SecureWorks may invoice Customer for all items and amounts listed under "Packaged Services".

Exhibit A: Page 2

This Service Order is subject to and governed by the separately signed agreement executed by the parties ("Agreement") and data protection agreement ("DPA") which are incorporated herein by reference in their entirety, currently in place between SecureWorks and Customer (or Customer's Affiliate) that expressly authorizes Customer to order the services described herein from SecureWorks. In the event that such Agreement is not in place, this Service Order shall be subject to and governed by the terms located at <https://www.secureworks.com/cra-us> and <https://www.secureworks.com/product-terms> (collectively the "Online Terms"). In the event that such DPA, or equivalent executed agreement between the parties covering compliance with data protection regulation, is not in place, this Service Order shall be subject to and governed by the terms located at <https://www.secureworks.com/dpa/dpa> ("Online DPA"). By signing this Service Order, Customer is entering into a contract with SecureWorks. Any terms and conditions set forth in a purchase order issued by Customer for this Service Order that are in addition to or that conflict with the Agreement or the Online Terms (as applicable), the DPA or the Online DPA (as applicable), and/or this Service Order, shall not apply and are to be considered null and void. This Service Order is effective as of the latest date in the signature block below (the "Effective Date"). Any changes made by Customer to this Service Order not authorized and initialed by SecureWorks are null and void.

SecureWorks, Inc.

Deborah Bernhardt

Deborah Bernhardt
Contract Consultant
8/15/2019

Customer: Sbcera

Authorized Signature: _____

Print Name: _____

Title: _____

Date: _____

Is Customer Tax Exempt? No

Will a P.O. be required for payment? No*

* Customer agrees and represents that issuance of a Purchase Order is not required for Customer to purchase Services under this Service Order or meet its payment obligations for such Services.