

CERTIFICATION

RE-EMPLOYMENT OF SBCERA RETIREE (Limited Duration) (Pursuant to SBCERA Board Administration Policy No. 015)

DATE:	Janua	ry 16, 20	020							10	
EMPL	OYER IN	FORMATI								_	
Name	of EMPLO	YER:		rnardino (Cou	nty Sheriff's De	epartment	760-95			
			Name					(Area Cod	e & Pho	,	
Addres	s of EMP	LOYER:		st Third S	tree	t San	Bernardino)		92415	
			Street				City			Zip Code	
Employ	yer Repre	sentative:	Paul G	uillen							
			Name								
EMPLO	DYEE IN	ORMATIC	ON:								
Nome	of EMPLO	VEE:	Lori			Fra	ınklin				
Name	OI EIVIPLO	TEE.	First			Middle	Last	· (Last 4 Dig	its SSN) ———	
Date of	f Retireme	ent: 04	, 25	, 2009		Re-Employment	Joh Title				
				02 /	29	, 20 KAC			. 01	. 21	
Effectiv	e Date of	Re-Empl	oyment:	07 1	21	120 1410	Anticipated	End Date: 03	, 01	121	
ap	proval o	of this C yer: Pleas The re-e business	ertifica se certify mployme	tion form that one or nt of the em	, Re	te of Re-Emplotiree's pension of the following the is necessary decorated to the following the state of the following the state of the following the state of the following the following the state of the s	n benefit n gare true (cho uring an emer	nay be subject all that appropersions to preve	ect to	suspensio	on.
	V	The emp	loyee has	s skilis need	ed to	perform work of I	imited duration	٦.			
2.						on the duration o					box
		Retiree's	position raining re	placement		e needed by emp		1020	ly hiring	/recruiting to	fili
		Tempora	ary positio	n due to per	ak or	seasonal workloa	d fluctuation f	or period:		_to	
			_	ort-term vac	-						
	Ц	retiree's	return, an en antici	d (2) explain	why	eed 18 months, p the need for the attach additional	retiree's return	n either is (a) ur	navoida	ble or (b) co	uld no
	177	_									
		See addi	tional exp	lanation in A	ttach	ment					

Eff. 06/28/2018 PL108883 -- Co. of SB <u>Only</u> PL FILLABLE FORM>108904

Certification re Re-Employment of SBCERA Retiree (Limited Duration) Page 2

3.	a.	Employer: Did or will the re-employment commence within 180 days following the date of retirement?	
		☐ Yes ☑ No	
	b.	If you answered YES, to question 3. a., please check any/all of the following that apply:	
		The employee is a public safety officer or firefighter, and the re-employment is for the performance of functions regularly performed by a public safety officer or firefighter	
		The re-employment is necessary to fill a critically needed position before 180 days have passed, and the re-employment has been approved by the governing body of the agency in a public meeting on the non-consent calendar. (Please provide documentation, e.g. meeting agenda and/or, minutes and/or back-up. Label attachment as "Attachment 2.")	
4.	Emp to re-	yee: Has the employee received any unemployment insurance compensation, during the 12 months prior imployment, arising out of the prior employment with any SBCERA participating employer?	
		Yes No	
5.	Empl	er and the Employee acknowledge and certify that:	
	a.	During re-employment, the employee may not work more than 960 hours during any fiscal year (July through the following June 30).	1
	b.	The employee's pay may not be less than the minimum nor more than the maximum paid to other employees performing comparable job duties.)F
6.	Emple	er and Employee acknowledge that:	
	a.	While SBCERA and the Employer will cooperate to facilitate compliance with the terms of Government Code sections 7522.56 and 31680.6, and SBCERA Board Administration Policy No. 015, compliance is ultimated the employee's responsibility.	e
	b.	Failure to comply with any of the requirements of Government Code sections 7522.56 and 31680.6, as implemented through SBCERA Board Administration Policy No. 015, may result in any or all of the following consequences, effective on the date that the re-employment ceased to be in compliance:	s)
		 The employee's reinstatement to active SBCERA membership; 	
		 The suspension of the employee's retirement benefit payments effective on the date that the re- employment ceased to be in compliance, which may include the recovery by SBCERA of any benefits improperly received; 	-
		iii. The collection from both the employee and the employer of retirement contributions on any pay received by the employee during any period of unlawful re-employment; and	f
		The employee earning a new retirement benefit during the period of re-employment, pursuant to Government Code section 31680.7; and	ı
		Any other consequence provided by law.	
7.		r: The Employer agrees to do at least one of the following (check all that apply):	
	V	Grant SBCERA staff direct access to the employer's payroll system in a manner that permits SBCERA o determine the number of hours that the employee, and others similarly situated, have worked in a local year; or	
	V	Provide a report to SBCERA, on a pay-period by pay-period basis, showing the number of hours worked in a given fiscal year by any re-employed retirees who have worked at least 700 hours in a iscal year.	
Fff 06/28	U2N1A		

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Certification re Re-Employment of SBCERA Retiree (Limited Duration) Page 3

- 8. Employer: The employer agrees to report to SBCERA, by submitting an updated copy of this form:
 - When any employee's re-employment extends, or is proposed for extension, beyond the stated end-date; a.
 - When any employee's re-employment was originally limited to the completion of a discrete quantity of work or to termination upon some other stated event, and has extended or is proposed to extend beyond that b. completion or event, with an explanation of the reasons.
- Employer and Employee agree that in addition to the terms and conditions set forth herein, the parties have 9. reviewed and further agree to comply with:
 - (1) California Government Code section 7522.56
 - (2) California Government Code section 31680.6
 (3) SBCERA Board Administration Policy No. 015

By executing this Certification, Employee and Employer certify that all statements herein are true to the best of their knowledge.

EMPLOYEE:		
DATED: 0//16/20		Employee / Retiree Print Name Lori Franklin
EMPLOYER:		
DATED: 01/16/20	BY∵∗	Authorized Regressaterive of Employer
RETURN COMPLETED FORM TO:		
San Bernardino County Human Resources Dept. ATTN: Employee Benefits and Services 157 West Fifth Street, First Floor San Bernardino, CA 92415		OFFICE: (909) 387-5787 FAX: (909) 387-5566

Expected End Date Approved by SBCERA:		
		Accepted and Approved by SBCERA
DATED:	BY:	
	Its:	N 2

Approval of this form by SBCERA entitles Employer and Employee to the conclusive presumption that the re-employment has commenced lawfully, so long as all statements made herein are true. A copy will be returned to the Employer and Employee.

Eff. 06/28/2018 PL108883 - (Co. of SB Only) PL FILLABLE FORM>108904



Interoffice Memo

DATE: January 16, 2020

PHONE: (760) 995-8247

FROM: Paul Guillen, Sheriff's Communications Manager

Desert Control Center

TO: Alicia Rangel, Personnel Technician

Employee Resources

SUBJECT

Lori Franklin - Justification Recurrent

The Communications Division has aggressively recruited for the position of Sheriff's Communications Dispatcher II over the past year. While several Sheriff's Communications Dispatcher positions have been filled, we currently have 15 vacant positions. This critical shortage continues to hamper our efforts to effectively answer emergency 9-1-1 calls within the state standard of 95% within the first 15 seconds. We continue to rely on recurrent personnel to assist us in answering emergency 9-1-1 calls and fulfilling our overall emergency dispatch staffing needs.

Lori Franklin is a vital component in assisting us in meeting our public safety mandates. It is my recommendation to continue her employment and it is respectfully submitted for your consideration.

Thank you.

Crook, Kathleen

From: Ruiz, Diana - HR

Sent: Tuesday, January 21, 2020 11:35 AM

To: Crook, Kathleen

Cc: Fisher, Theresa; Vargas, Khristin - HR

Subject: RE: Returning Retirees

Hi Kathy,

Please see below the department's responses. These details will also apply for the SBCERA request on Tamara Novotny-Kaup.

Please see the details regarding SBCERA's questions:

- 1. a) The Sheriff's Department has held several Mass Interview events for Dispatchers over the past 15 months.
 - The Recruitment for Sheriff's Comm. Dispatcher II and II Trainee have been continuous for at least the past 24 months. The Sheriff's Comm. Dispatcher I Trainee recruitments have been opened at specific times to receive applications for the Mass Interviews. Due to the number of applications received for Dispatcher I Trainee, having a continuous recruitment would be counterproductive due to the number of applications that HR must review.
 - There has been 47 Sheriff's Comm. Dispatchers hired over the past 12 months.
 - There were approximately 370 applicants referred to the Sheriff's Department over the past 12 months.
 - There were approximately 282 applicants interviewed over the past 12 months, approximately 90 applicants of the 370, were no longer interested in interviewing for a positions, no showed to the interview, etc...
 - b) The Sheriff's Department Currently has the following positions and number of vacancies: Sheriff's Comm. Dispatcher I: 46 authorized positions currently 17 vacant positions Sheriff's Comm. Dispatcher II: 65 authorized positions currently 15 vacant positions Currently 32 vacant Dispatcher positions and 79 Dispatcher positions are currently filled.
 - c) The department just hired 6 Sheriff's Comm. Dispatcher I Trainee's on 1/6/2020 and continue to have additional applicants in backgrounds. The next Sheriff's Dispatch Academy is scheduled for 3/14/2020 and the department will be opening a Sheriff's Comm. Dispatcher I Trainee recruitment with HR in the next week or two to begin the interview and backgrounds process.
 - d) If the retiree does not perform this work other staff will be mandated to perform overtime which is in addition to current OT mandates. Due to these being 911 calls, the department must be in compliance with the State of California's Emergency Operations standards for call pick up requirements or risk losing state funding.
 - e) If the retiree is not available the shifts must be covered by additional overtime of current staff.

Thank you,

Diana Ruiz
Human Resources Analyst
Human Resources Department
Phone: 909-387-9664
Fax: 909-387-5566
157 West Fifth Street, 1st Floor

San Bernardino, CA 92415



Our job is to create a county in which those who reside and invest can prosper and achieve well-being.

www.SBCounty.gov

County of San Bernardino Confidentiality Notice: This communication contains confidential information sent solely for the use of the intended recipient, If you are not the intended recipient of this communication, you are not authorized to use it in any manner, except to immediately destroy it and notify the sender.



From: Crook, Kathleen

Sent: Friday, January 17, 2020 9:15 AM

To: Ruiz, Diana - HR

Vargas, Khristin - HR

Cc: Fisher, Theresa

Subject: RE: Returning Retirees

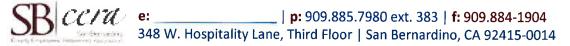
Importance: High

Diana & Khristin,

Both of these extensions will have to go to the board for approval. Can you have the department answer the additional questions below for both Lori Franklin and Debra Holman . I need their response by Tuesday 1/21/2020 at 12pm in order to include this information in the board packet for February's Board Meeting.

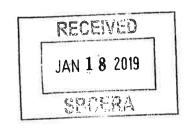
- 1. Additional questions the department should answer in their explanation:
 - a) Be more specific about what recruitment efforts the department has made, and what future efforts are planned, if any?
 - Indicate if the recruitment for dispatcher is continuous or was only open for a limited period of time.
 - How many positions have been filled in the past year?
 - How many applicants applied in the past year?
 - How many applicants were interviewed in the past year?
 - b) How many dispatchers are currently in this position?
 - c) What measures is the department taking to ensure they will have qualified employees on staff when the retiree's extension ends?
 - d) If the retiree does not perform the work will there be a stoppage of public business?
 - e) Who would perform this work if the retiree is not available?

Kathleen Crook Retirement Benefits Officer



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CERTIFICATION

RE-EMPLOYMENT OF SBCERA RETIREE (Limited Duration) (Pursuant to SBCERA Board Administration Policy No. 015)

ATE:	January	16, 20	019			·s		
MPLOY	ER INFO	RMATK	<u> </u>					
ame of	EMPLOYE	ER:		ernardi	no Cou	nty Sheriff	's Departmen	
			Name		١.٥.		c D 1	(Area Code & Phone No.)
ddress (of EMPLO	YER:		ast Thir	rd Street		San Bernard	
			Street	a Tiadd			City	Zip Code
mployer	Represe	ntative:	Name	a Hadd	a a			MEDICAL III
MPLOY	EE INFO	MATIC	⊸ .					
ame of i	EMPLOYE	E:	Lori				Franklin	
		0.4	First	2000		Middle	Lest	(Last 4 Digits SSN)
ate of R	etirement	04	, 25	₁ 2009		Re-Employ	mont don inte.	Sheriff Comm. Dispatcher
ffective I	Date of Re	e-Emplo	vment	02	₂ 01	2 019	Anticipal	ted End Date: 02 , 28 / , 2020
[b	usiness					ary during an e	mergency to prevent stoppage of public stion.
E	Em ployer: hat applie:	: Please s to the	e indicate employe	e the limit ee. An <u>ar</u>	t or limits iticipated	on the durat I end date fo	ion of the emplo or the re-employ	oyee's re-employment by selecting the ba ment must also be provided.
[R	etiree's	position	l		e needed by	employer AND	employer is actively hiring/recruiting to fil
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Ļ	MARKET .		-			-	rorking on a spe	•
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Ì	lf re	duration tiree's r	eturn, ar	nploymen nd (2) exp	nt will exce plain why	eed 18 mont the need for	r the retiree's re	xplain the "extreme necessity" that requires dum either is (a) unavoidable or (b) could necessary for explanation and mark i
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Certification re Re-Employment of SBCERA Retires (Limited Duration) Page 2

3.	a.	imployer: Did or will the re-employment commence within 180 days following the date of retirement?	
		☐ Yes ✓ No	
	b.	you answered YES, to question 3. a., please check any/all of the following that apply:	
		The employee is a public safety officer or firefighter, and the re-employment is for the performance of functions regularly performed by a public safety officer or firefighter	
		The re-employment is necessary to fill a critically needed position before 180 days have passed, and the re-employment has been approved by the governing body of the agency in a public meeting on the non-consent calendar. (Please provide documentation, e.g. meeting agenda and/or, minutes and/or back-up. Label attachment as "Attachment 2.")	
4 .		: Has the employee received any unemployment insurance compensation, during the 12 months prior comment, arising out of the prior employment with any SBCERA participating employer?	
		☐ Yes ☑ No	
5 .	Emplo	and the Employee acknowledge and certify that:	
	8.	buring re-employment, the employee may not work more than 960 hours during any fiscal year (July nrough the following June 30).	/ 1
	b.	he employee's pay may not be less than the minimum nor more than the maximum paid to ot mployees performing comparable job duties.	101
6.	Emplo	and Employee acknowledge that:	
	a .	While SBCERA and the Employer will cooperate to facilitate compliance with the terms of Government Co ections 7522.56 and 31680.6, and SBCERA Board Administration Policy No. 015, compliance is ultimat the employee's responsibility.	
	b.	allure to comply with any of the requirements of Government Code sections 7522.66 and 31680.6, nplemented through SBCERA Board Administration Policy No. 015, may result in any or all of the follow onsequences, effective on the date that the re-employment ceased to be in compilance:	
		The employee's reinstatement to active SBCERA membership;	
		The suspension of the employee's retirement benefit payments effective on the date that the employment ceased to be in compliance, which may include the recovery by SBCERA of a benefits improperly received;	
		The collection from both the employee and the employer of retirement contributions on any preceived by the employee during any period of unlawful re-employment; and	ay
		The employee earning a new retirement benefit during the period of re-employment, pursuant Government Code section 31680.7; and	to
		Any other consequence provided by law.	
7.	Emplo	The Employer agrees to do at least one of the following (check all that apply):	
	7	rant SBCERA staff direct access to the employer's payroll system in a manner that permits SBCERA determine the number of hours that the employee, and others similarly situated, have worked in a scal year; or	
	Ø	rovide a report to SBCERA, on a pay-period by pay-period basis, showing the number of hours orked in a given fiscal year by any re-employed retirees who have worked at least 700 hours in a scal year.	

Eff. 08/28/2018 PL108883 - (Co. of SB <u>Qnly</u>) PL FILLABLE FORM>108904

Certification re Re-Employment of SBCERA Retiree (Limited Duration) Page 3

- 8. Employer: The employer agrees to report to SBCERA, by submitting an updated copy of this form:
 - a. When any employee's re-employment extends, or is proposed for extension, beyond the stated end-date;
 - b. When any employee's re-employment was originally limited to the completion of a discrete quantity of work or to termination upon some other stated event, and has extended or is proposed to extend beyond that completion or event, with an explanation of the reasons.
- Employer and Employee agree that in addition to the terms and conditions set forth herein, the parties have reviewed and further agree to comply with:
 - (1) California Government Code section 7522.58
 - (2) California Government Code section 31680.6
 - (3) SBCERA Board Administration Policy No. 015

By executing this Certification, Employee and Employer certify that all statements herein are true to the best of their knowledge.

EMPLOYEE:		
DATED: 1-16-19	ς.	Employee / Retiree Franktir
EMPLOYER: DATED: 1.16.19	BY:	Authorized Representative of Employer Print Name: ANGELA HADDAD
RETURN COMPLETED FORM TO:		
San Bernardino County Human Resources Dept. ATTN: Employee Benefits and Services 157 West Fifth Street, First Floor San Bernardino, CA 92415		OFFICE: (909) 387-5787 FAX: (909) 387-5568
Expected End Date Approved by SBCERA:		02 128 12020
		Accepted and Approved by SBCERA
DATED: 2/9/2019	BY:	Retirement Benefits Officer

Approval of this form by SBCERA entitles Employer and Employee to the conclusive presumption that the re-employment has commenced lawfully, so long as all statements made herein are true. A copy will be returned to the Employer and Employee.

Eff. 06/28/2018 PL108883 - (Co. of SB <u>Only</u>) PL FILLABLE FORM>108904



Interoffice Memo

January 16, 2019 DATE:

PHONE: 760-995-8247

FROM: Angela Haddad, Sheriff's Communications Manager

Desert Control Center

TO: Alicia Rangel, Personnel Technician

Employee Resources

SUBJECT

Lori Franklin - Recurrent Justification

The Communications Division has aggressively recruited for the position of Sheriff's Communications Dispatcher II over the past year. This has included leaving the position open continuously on the Human Resources website for applications. In partnership with Employee Resources in October 2018, the division held the first-ever, one-day mass hiring event at California State University of San Bernardino. The event allowed us to process hundreds of candidates and fast track a hiring process for those interested. However, even with these efforts, the Desert Communications Center currently has 26 vacant positions. This critical shortage has affected our ability to meet 9-1-1 call answer time standards of 95% within the first 15 seconds. We continue to rely on recurrent personnel to assist us in fulfilling our duties of emergency dispatch.

Lori Franklin is a vital component in our ability to meet our public safety mandates. It is my recommendation to continue her employment and it is respectfully submitted for your consideration.

Thank you.



CERTIFICATION

RE-EMPLOYMENT OF SBCERA RETIREE (Limited Duration)

(Pursuant to SBCERA Board Administration Policy No. 015)

				(Pursuani id	O SECERA BO	ard Admir	listration Policy	NO UTS)						
DATE:	February	19, 2016													
EMPLOY	ER INFOR	RMATION	<u>1:</u>												
Name of	EMPLOYE	R S	san Be	rnardino Coi	unty Sheriff:	s Departi	ment		(909)	387-3	750				
1101110 01	2.7 20 / 2		ame	1111-1111-1111					Area	Code &	Pho	ne No.)			
Address	of EMPLOY	YER	55 L.	3rd. St.,		Sai	n Bernardino			9241	5-00	61			
		S	lreet				City					Zip Code			
EMPLOY	EE INFOR	MATION	<u>ti</u>												
Name of	EMPLOYE		.ori		Ann		Franklin								
		F	rst		Middle	}	Last		(Area	Code &	Pho	ne No)			
Address of	of EMPLOY														
			treet	2012			City		101			Zip Code			10
Date of R	tetirement	04 /		/ 2012	Effect	ive Date	of Re-Employ	ment:	- O1		12	/ 201.5			
1 E	Employer:	Please	certify	that one or	r both of the	followi	ng are true (c	heck a	ill that	apply)	:				
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2 E	Employer:	Please ii	ndicate	the limit or l	imits on the	duration	of the employ	ee's re	-emplo	yment	by s	electing the t	хох		
(1	nar applies	(O) (I) B) B)	прилуе	e All antici	pated end d	ate ioi (i	ne re-employn	ient mi	ust also	be pro	OVIGE	c O			
				al skills/know	vledge neede	ed by em	ployer AND e	mploye	er is acti	ively hi	ırıng/	recruiting to	filt		
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3. a.	(No	i ployer: ote Que or to Jani	stion #	3. parts (a) a	mployment o and (b), do n	commend ot apply	ce within 180 or to employees	days fo whose	ilowing e origin	the da al re-e	ite of mplo	retirement? syment date v	was		
		Yes	1	√ No									SC	AN	INED
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Certification re Re-Employment of SBCERA Retiree (Limited Duration) Page 2

	b	If you ans	swered YES, to question 3. a. please check any/all of the following that apply
			the employee is a public safety officer or firefighter, and the re-employment is for the erformance of functions regularly performed by a public safety officer or firefighter
		p	the re-employment is necessary to fill a critically needed position before 180 days have assed and the re-employment has been approved by the governing body of the agency in a ublic meeting on the non-consent calendar. (Please provide documentation, e.g. meeting genda and/or minutes and/or back-up. Label attachment as "Attachment 2.")
4.	to re-	employment	e employee received any unemployment insurance compensation during the 12 months prior arising out of the prior employment with any SBCERA participating employer? (Note not apply to employees whose original re-employment date was prior to January 1, 2013.)
		Yes	✓ No
5.	Emplo	yer and the I	Employee acknowledge and certify that
	ล.		employment, the employee may not work more than 960 hours during any fiscal year (July e following June 30)
	b.		byee's pay may not be less than the minimum nor more than the maximum paid to other performing comparable job duties ?
6	Emplo	yer and Emp	ployee acknowledge that
	а	sections 75	ERA and the Employer will cooperate to facilitate compliance with the terms of Government Code 522.56 and 31680 6, and SBCERA Board Administration Policy No. 015, compliance is ultimately see's responsibility.
	b	implemente	comply with any of the requirements of Government Code sections 7522.56 and 31680.6, as ad through SBCERA Board Administration Policy No. 015, may result in any or all of the following ces, effective on the date that the re-employment ceased to be in compliance.
		ı Tr	ne employee's reinstatement to active SBCERA membership.
		en	ne suspension of the employee's retirement benefit payments effective on the date that the re- inployment ceased to be in compliance, which may include the recovery by SBCERA of any enefits improperly received.
			ne collection from both the employee and the employer of retirement contributions on any pay ceived by the employee during any period of unlawful re-employment, and
			be employee earning a new retirement benefit during the period of re-employment, pursuant to overnment Code section 31680.7 and
		v An	y other consequence provided by law.
7	Employ	er: The Em	ployer agrees to do at least one of the following (check all that apply)
	V		ERA staff direct access to the employer's payroll system in a manner that permits SBCERA et the number of hours that the employee, and others similarly situated, have worked in a correct the correct that the employee is an experience of hours that the employee is an experience of hours.
	\checkmark	Provide a r worked in a liscal year	eport to SBCERA, on a pay-period by pay-period basis, showing the number of hours in given fiscal year by any re-employed retirees who have worked at least 700 hours in a

SCANNED MAY 1 6 2016

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- 8 Employer: The employer agrees to report to SBCERA, by submitting an updated copy of this form.
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- 9 Employer and Employee agree that in addition to the terms and conditions set forth herein, the parties have reviewed and further agree to comply with.
 - (1) California Government Code section 7522.56
 - (2) California Government Code section 31680.6
 - (3) SBCERA Board Administration Policy No. 015

By executing this Certification. Employee and Employer certify that all statements herein are true to the best of their knowledge

EMPLOYEE:		
DATED February 19, 2016		Employee / Retires
EMPLOYER:		
DATED February 19, 2016	BY	Authorized Representative of Employer TYPE NAME: Ronald L. Dunn
RETURN COMPLETED FORM TO:		
San Bernardino County Human Resources Dept ATTN: Employee Benefits and Services 157 West Fifth Street, First Floor San Bernardino, CA 92415		OFFICE。(909) 387-5787 FAX: (909) 387-5566
110010000000000000000000000000000000000		4 0) 10
Expected End Date Approved by SBCERA		1,31,19
DATED 4-14-16	BY Its.	Chief Operating Officer

Approval of this form by SBCERA entitles Employer and Employee to the conclusive presumption that the re-employment has commenced lawfully, so long as all statements made herein are true. A copy will be returned to the Employee and Employee

REV. 11/04/2015 PL66859 - CO OF SB

SCANNEI MAY 1 6 2016



Interoffice Memo

DATE: February 19, 2016

PHONE: (909) 387-3534

FROM: Ronald L. Dunn, Communications Manager

Desert Control Center

TO: Board of Directors.

SBCERA

SUBJECT

RETURNING RETIREE LORI ANN FRANKLIN

The San Bernardino County Sheriff's Communications Division, Desert Control Center, has 37 Dispatcher II positions allocated. Currently we have 17 vacant positions which are hard to recruit and fill for a multitude of reasons. The Human Resources Division opened continuous recruitment for these positions more than two years ago yet we still have a lot of vacancies; which in turn cause a lot of mandatory overtime.

The Dispatcher II position requires a highly technical skill level. We have been hiring more Dispatcher I's to under fill some of these positions, with the intent they promote to Dispatcher II in the future. This process takes approximately 2 1/2 to 3 years as they have to be trained, and show competency, as Dispatcher I's before they can be promoted and trained as Dispatcher II's.

RD/rd