



San Bernardino County Employees' Retirement Assoc.

Staff Report Details

File #: 19-741 **Name:**

Type: Action Item

File created: 1/7/2020 **In control:** BOARD OF RETIREMENT

On agenda: 2/6/2020 **Final action:**

Title: Recommend that the Board approve the engagement of ICMI Consulting for phone system and call-center consulting services, in an amount not to exceed \$78,000.

Sponsors:

Indexes:

Code sections:

Attachments: 1. Exhibit A Phase 1 proposal from ICMI, 2. Exhibit B Phase 2 proposal from ICMI

Date	Ver.	Action By	Action	Result
1/16/2020	1	ADMINISTRATIVE COMMITTEE	Recommended for approval	Pass